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S. Zard
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Richard W. Pratt
SERIAL NO.: 08/924,785
FILING DATE: September 5, 1997
TITLE: SYSTEM AND METHOD FOR REMOTE DEVICE
MANAGEMENT
EXAMINER: B. Prieto
ART UNIT: 2152

CERTIFICATE OF MAILING

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COMMUNICATION

A Response to Office Action and a Request for Extension of Time (one month)
was filed on April 9, 2001 in response to an Office Action dated January 3, 2001.

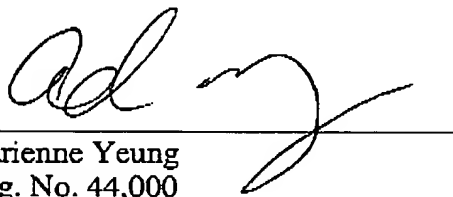
However, the Response to Office Action and Request for Extension were labeled
with an improper serial number (08/868,132). Thus, Applicant is resubmitting its

Response to Office Action and a Request for Extension of Time (Two Months) with the proper serial number (08/924,785).

Respectfully submitted,
THELEN REID & PRIEST LLP

Dated: 5/11, 2001

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Adrienne Yeung
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ATTORNEYS AT LAW

Fax Cover Page

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Total Pages Sent: 18
(including this page)

May 11, 2001

Via Fax Only

To

Examiner B. Prieto,
U.S. Patent and Trademark Office

Fax: 703-308-6606
Phone: 703-305-0750

From**Adrienne Yeung**

Phone: 408-282-1809
Email: ayeung@thelenreid.com
Direct Fax: 408-287-8040

Message

Re: CISCO-0193

Serial No. 08/924,785

Filing Date: September 5, 1997

For: System and Method for Remote Device Management

Dear Examiner Prieto:

Pursuant to your request, attached for filing is our Response to the Office Action dated January 3, 2001, including a Transmittal Letter, Communication and Request for Extension of Time. Please confirm receipt of these documents by calling me at 408-282-1809. Thank you.

Adrienne Yeung

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Richard W. Pratt
SERIAL NO.: 08/924,785
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TRANSMITTAL LETTER

Enclosed for filing are the following documents:

1. Communication;
2. Request for Extension of Time; and
3. Response to Office Action.

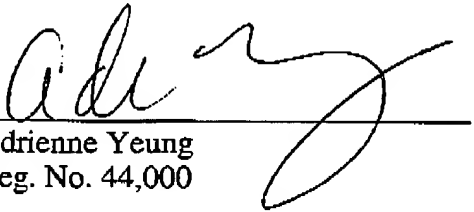
The Commissioner is hereby authorized to charge our Deposit Account No. 50-1698 for any fees for filing the above-noted document, including any fees required under

37 CFR § 1.136 for any necessary Extension of Time to make the filing of the attached documents timely. A duplicate copy of this page is enclosed.

Dated: 5/11, 2001

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Respectfully submitted,
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